



Operations Group: Quality Manager

United Architectural Metals (UAM) is actively seeking a [Quality Manager](#) to join the company in North Canton, Ohio. This position offers a unique opportunity to lead a team of quality control personnel in collaboration with UAM project managers, designers and engineers to design and manufacture high-performance building enclosures across the United States.

The [Quality Manager](#) reports to the Director of Operations and works with Manufacturing Department Leads Project Managers, Facade Designers, and Facade Engineers to create, implement and document quality procedures and processes.

Key Roles and Responsibilities:

1. Lead a team of quality control personnel. Formulate, train, and mentor staff on quality control procedures to ensure compliance.
2. Create and implement quality assurance processes and quality control documents.
 - a. The quality assurance process encompasses design, manufacturing and installation.
 - b. The quality assurance process must identify required material inspections to satisfy regulatory and specification requirements.
 - c. The quality assurance process should include equipment maintenance and calibration.
3. Evaluate new and existing vendors to ensure their quality procedures meet UAM quality standards.
4. Review upcoming projects to identify quality risks. Collaborate with project managers to mitigate the risks identified.
5. Attend all mock-ups and coordinate with project managers to make quality improvements necessary.
6. Participate in design drawing reviews (pre-production) and provide feedback to meet UAM quality standards.
7. Travel to site for first installation and as needed to resolve onsite non-conformances.
8. Create reports and corrective actions to convey and address non-conformances with project team and upper management.
 - a. Monitor trends and identify areas for continuous improvement.

Required Qualifications:

1. Bachelors' degree in a construction related field such as Architecture, Engineering, or Construction Management is preferred.
2. 8+ years of experience in a related field. Unitized curtainwall experience is required.
3. In-depth understanding of quality control tools, techniques, and methodologies (ex. Six Sigma, Lean, Kaizen)
4. Proficiency in Microsoft applications.
5. Ability to read engineering drawings.
6. Excellent attention to detail, organizational skills, and problem-solving abilities.
7. Strong written, verbal, mathematical, and interpersonal communication skills.
8. Ability to direct and inspire a team towards a unified goal.
9. Candidates will report to UAM's headquarters in North Canton, Ohio.